

# CIC ACHIEVES HIPAA AND HITECH COMPLIANCE

CIC's iSign® Enterprise streamlines healthcare firms with HIPAA compliant electronic signature, review and delivery processes

REDWOOD SHORES, CA, April 10, 2015 — Communication Intelligence Corporation ("CIC") (OTCQB: CICI), a leading supplier of electronic signature and other software solutions enabling secure and cost-effective management of document-based digital transactions, today announced that Sword & Shield Enterprise Security, Inc. ("Sword & Shield"), an independent information security service provider, completed an assessment confirming that CIC is compliant with the Health Insurance Portability and Accountability Act (HIPAA) security rules and the Health Information Technology for Economic and Clinical Health (HITECH) Act.

"Maintaining our information technology infrastructure in a highly secure and compliant manner is of utmost importance to us," said Nhan Nguyen, chief security officer for CIC. "We understand the importance of safeguarding electronic protected health information (ePHI) and our HIPAA compliant status assures that we have implemented the necessary security measures to safeguard ePHI covered under HIPAA and HITECH."

"CIC's HIPAA compliance permits healthcare providers to realize the same digital transaction management efficiencies that their non-HIPAA constrained counterparts have been enjoying for years," said Katherine Dease, chief compliance officer for CIC. "As our nation struggles to provide expanded healthcare coverage while reducing costs, a flexible, easy and paperless process that offers cutting edge security and is HIPAA compliant becomes essential. CIC's HIPAA compliant iSign® Enterprise and related products and services provide the ultimate solution for healthcare firms interested in a fully electronic platform. Electronic delivery, review and signature of ePHI forms can significantly reduce the cost of these workflow processes and are available from CIC both on-premise and in the cloud."

### **ABOUT SWORD & SHIELD**

Protecting critical data since 1997, Sword & Shield is the premier holistic information security provider. With solutions designed to meet the needs of a dynamic security and compliance landscape, Sword & Shield delivers evaluation, remediation and ongoing monitoring and management to ensure you maintain the most comprehensive security posture possible. Headquartered in Knoxville, TN, Sword & Shield consultants are available to assist clients in all aspects of the security and compliance lifecycle, from information security testing to compliance assessments in PCI, HIPAA and more. For more information, please visit our website at www.swordshield.com.

### **ABOUT CIC**

CIC is a leading provider of digital transaction management (DTM) software enabling fully digital (paperless) business processes. CIC's solutions encompass a wide array of functionality and services, including electronic signatures, biometric authentication and simple-to-complex workflow management. These solutions are available across virtually all enterprise, desktop and mobile environments as a seamlessly integrated platform for both ad-hoc and fully automated transactions. CIC's platform can be deployed both on-premise and as a cloud-based service, with the ability to easily transition between deployment models. CIC is headquartered in Silicon Valley. For more information, please visit our website at www.cic.com. CIC's logo is a trademark of CIC.

#### FORWARD LOOKING STATEMENTS

Certain statements contained in this press release, including without limitation, statements containing the words "believes", "anticipates", "hopes", "intends", "expects", and other words of similar import, constitute "forward looking" statements within the meaning of the Private Litigation Reform Act of 1995. Such statements involve known and unknown risks, uncertainties and other factors, which may cause actual events to differ materially from expectations. Such factors include the following (1) technological, engineering, quality control or other circumstances which could delay the sale or shipment of products containing the Company's technology; (2) economic, business, market and competitive conditions in the software industry and technological innovations which could affect customer purchases of the Company's solutions; (3) the Company's inability to protect its trade secrets or other proprietary rights, operate without infringing upon the proprietary rights of others or prevent others from infringing on the proprietary rights of the Company; and (4) general economic and business conditions and the availability of sufficient financing.

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